

# ClickLearn for Microsoft Partners

Speakers:



Mark Olesen  
Partner Channel Manager  
[mao@clicklearn.com](mailto:mao@clicklearn.com)



Daniel Garcia  
Enterprise Development Manager  
[dga@clicklearn.com](mailto:dga@clicklearn.com)

# Partnering with ClickLearn

- Introduction
- Corporate Offering
- ClickLearn Partner Program
- ClickLearn in practise
- What's next

# Who we are

**2010** **Founded**  
after 4 years of core product R&D.

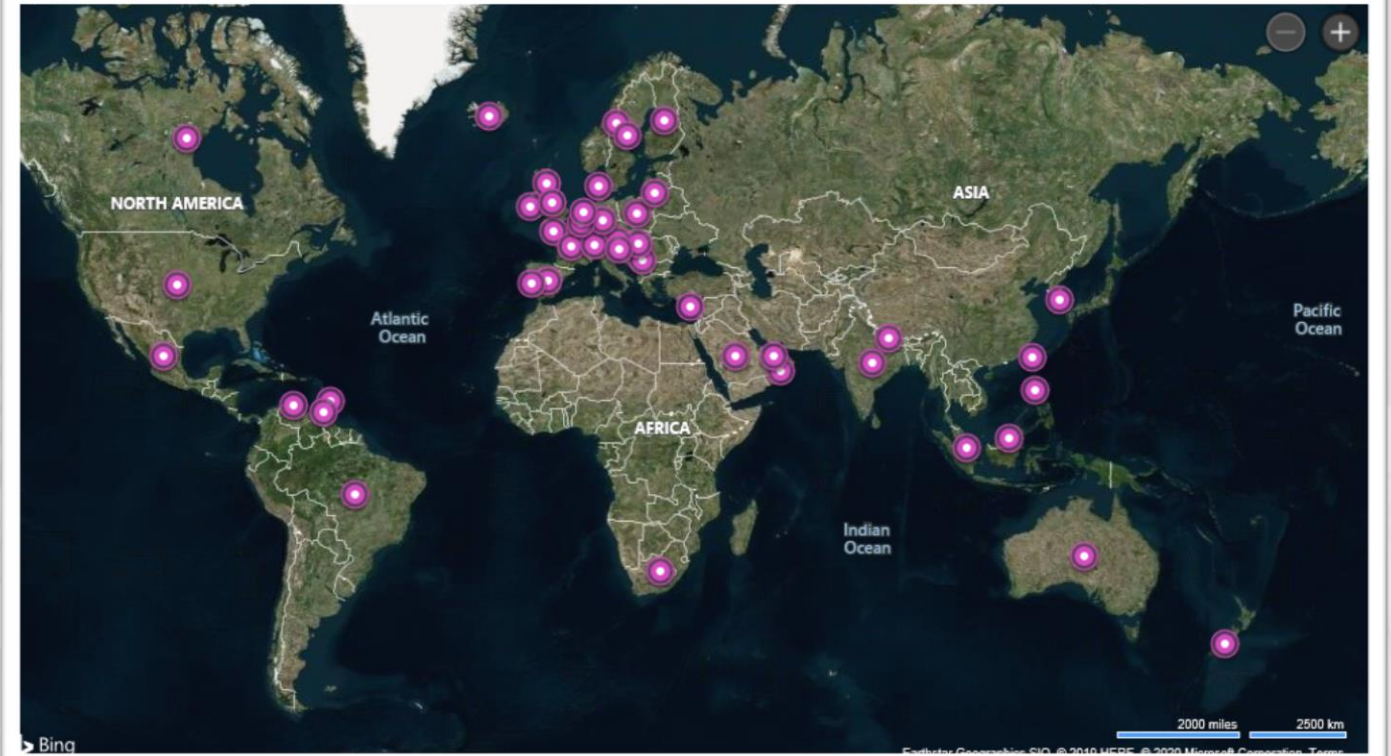
**60** **Employees**  
Offices in Denmark, United States and India

**44** **Countries**  
The Americas, Europe, Africa, Asia, Oceania

**395** **Corporate Customers**

**137** **Microsoft Partners.**

Numbers, as of January 2020





# Making partners & organizations more successful with their Business Platform investments

ClickLearn Mission Statement

Gold  
**Microsoft Partner**

Application Development  
2010 – 2020



**1000**

Europe's Fastest  
Growing Companies

**2019**

#136 - Fastest growing Company in Europe

**BÖRSEN.**  
**GAZELLE** 2019



# Aligning with the ecosystem

- Re-designing our strategy for the **Corporate Market**

- Re-designing our strategy for **Microsoft Partners**

# ClickLearn for the Corporate Market

**Our new offering for the corporate market is a flexible subscription model**

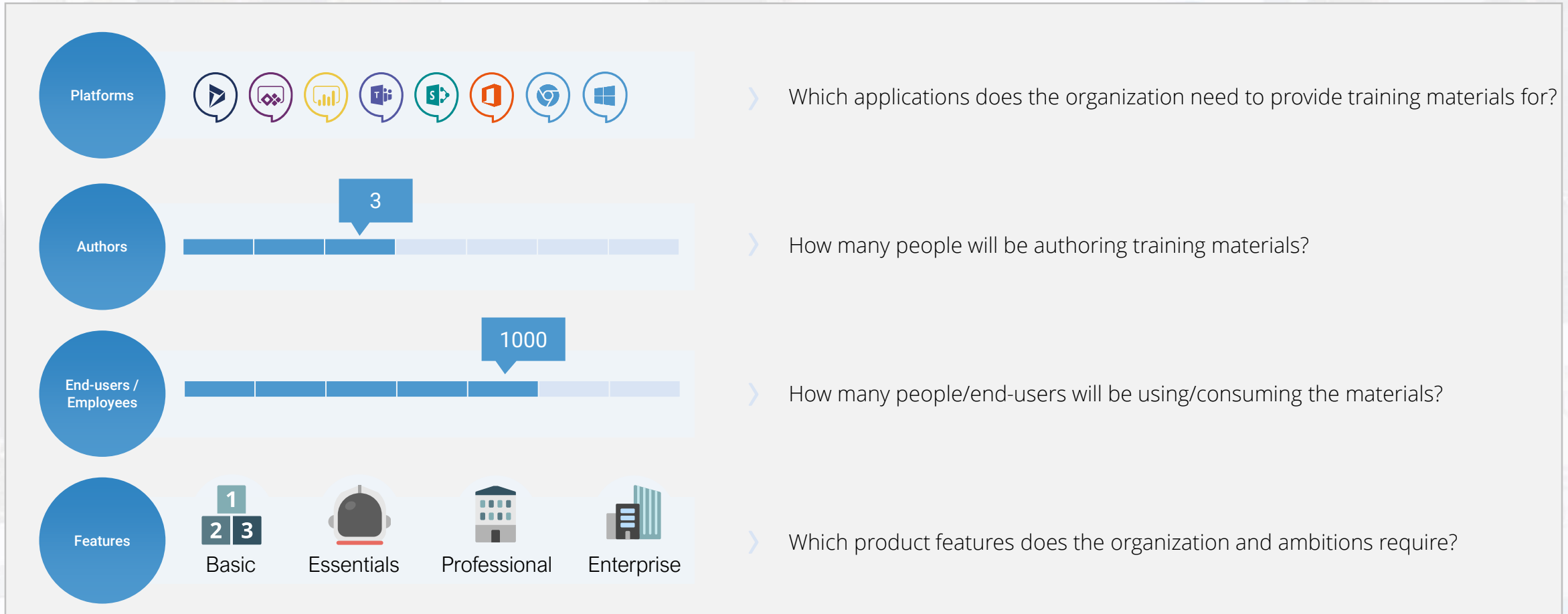
- Customers can start at a lower plan and build up after proving the value and case within the organization
- Simple model that covers all apps within the different platforms.
- An offering that is not as sensitive to the amount of users as seen usually in the market

# ClickLearn Partner Program

**New opportunities to accelerate both deal flow and revenue generation**

- Re-sell ClickLearn subscription licenses to your end-customers
- Collect 20% margin on any sales and additional 5% re-occurring
- Deliver services on top of the customers ClickLearn license

# Subscription model overview



A fixed monthly subscription that covers customer needs on all important parameters





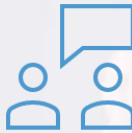
Instant access to a tailor-  
made solution at a fixed price

<https://www.clicklearn.com/purchasing-and-licensing/subscription>

# Free lifetime Customer Care & Support



Unlimited instructor-led online training that keeps new and existing ClickLearn authors productive



Consultancy on eLearning best-practices, Corporate branding and publishing



Access to self-paced training on the ClickLearn Cloud portal.



Unlimited priority technical support



Automated software and platform updates, that keeps you on the latest version of your business platforms

All Included within the subscription fee

# Solution Demo

Demo of the core values with ClickLearn



Daniel Garcia  
Enterprise Development Manager  
[dga@clicklearn.com](mailto:dga@clicklearn.com)



Microsoft<sup>®</sup>  
**Excel 2016**



# Successful adoption



- Accessible
- Easy to use
- Multiple Learning Formats
- Cross Application
- Measureable

# Who benefits from using ClickLearn ?



## IT and Support

Making IT and support more successful

360° training covering written, videos and live assistance

Updatable with support for multiple languages

Reductions in help desk workloads



Requirements:  
"Reduce our cost and resources, needed to support recurring issues"



## Employees

Making end-users adopt, learn and master the software faster

Consistent instructions covering all processes

Support for any learning style

On-screen live guidance



Requirements:  
"Build my skills and keep me current, to allow me to achieve more."



## Management

Making management more successful

Increase ROI through measurable adoption & learning

Reduced implementation risk

High process accuracy



Requirements:  
"Minimize the risk of transformation projects, and maximize profitability"

# ClickLearn Partnership process



- Identify a Project
- Book a customer demo
- Request a trail
- Deliver a quote to customer
- Involve your organization
- Training and Solutions
- Claim your future projects
- Customer Service hotline
- Partner portal access
- Quarterly updates
- Marketing support access
- Co-Marketing & Sales





# Virtual Conference

Get smarter 2020 |  ClickLearn



# Session ended



Coffee break

Next

*In this room*

The 90 days road to success

Speaker: Martin Flensburg

Session Moderator: Rick McCutcheon

